

If you have a dispute with your financial institution (bank, savings bank, savings & loan or credit union), you may contact the financial institution's complaint representative or department and attempt to resolve the problem directly with the financial institution.

Your complaint will be assigned to a Consumer Outreach Specialist who will contact you and advise you of any conclusions. Photocopies of any correspondence or materials relating to your problem may be necessary for the Bureau to act on your complaint.

---MAIL TO---
BUREAU OF FINANCIAL INSTITUTIONS
CONSUMER OUTREACH PROGRAM
36 STATE HOUSE STATION
AUGUSTA ME 04333
E-MAIL: Ann.P.Beane@Maine.gov

PLEASE TYPE OR PRINT CLEARLY

3. BRIEF SUMMARY OF COMPLAINT

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